



# INTRODUCTION





# A WELL DRESSED TABLE IS EXCEPTIONAL

In turn we are dedicated to making your event exceptional to your guests. That is why we care so much about the smallest details of the crockery, cutlery, glassware and linen adorning your table.

Since 2002 Well Dressed Tables has custom delivered the finest items to discerning caterers and event managers throughout the UK and Europe. We follow trends and invest in high quality items from modern designs to traditional classics, in line with requests from clients. Our luxury items create stunning event environments, including some of Britain's top PLCs, blue chip companies, exclusive venues, event caterers, stately homes and secure premises.

Our service is about so much more than pristine products. Each client is assigned a dedicated account manager, who will take time to understand your event, your aspirations and help you get the best value from your budget.

This extends to an extensive range of in-house event furniture offered by sister company Spaceworks, along with an extensive range of kitchen equipment.

Our service goes from a simple hire to providing a single solution for all event hire needs. In addition to the wide range stocked by Well Dressed Tables and Spaceworks, as part of Arena Group our sister companies Arena Seating and Arena Structures can provide any additional products from marquees, temporary structures, event seating to ice rinks with the same trusted level of professional, friendly service.

# FINE BONE CHINA & PORCELAIN

From the **finest bone china** to **high quality porcelain**, Well Dressed Tables has a wide range of crockery to suit every style, every event and every budget.



# **FOUGÈRE**

Fougère fine bone china bespoke collection. Ivory with subtle ridges along the edge, and comes in a range of sizes with accessories to create the perfect place setting whether it be for a wedding, private banquet or business dinner. Specifically developed for the fine dining market, this bespoke range of china enhances a table reflecting a designer look.



Side Plate 15cm / 6in	WA7002
Buffet Plate 20cm/9in	WA7004
Dinner Plate 25cm / 10in	WA7006
Presentation Plate 30cm / 12in	WA7008



Oatmeal Bowl 21cm/	8in	WA7010





Tea Cup 20cl / 7oz	WA7022
Tea Saucer 15.7cm / 6.25in	WA7024

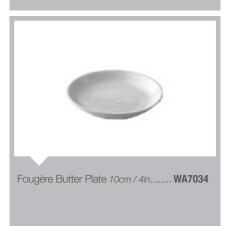


Tea Pot 1.1ltr/40oz









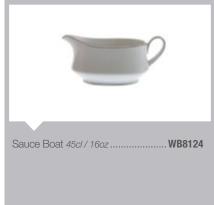


## REGENCY

The Regency collection is ideal for those extra-special events. The silver rimmed plates come in a variety of sizes and with a mixture of accessories perfect for a wedding place setting, gala dinner or afternoon tea.













## **ROYAL WINDSOR**

A New Collection added to the ever popular Fine Bone China Range. Royal Windsor is a clean and modern collection of tableware in a soft creamy white. With a very flat appearance, the range is smart & sophisticated, and offers the best from Well Dressed Tables.





Salt Pot .....

WA8037









# **LUBIANA**

A high quality range of porcelain, the Lubiana range is classic, yet modern. Crisp white and available in a variety of sized plates along with matching accessories. The perfect place setting for any event.



Side Plate 15cm / 6in	WA3002
Buffet Plate 23cm / 9in	WA3006
Dinner Plate 25.5cm / 10.5in	WA3008
Presentation Plate 30cm / 12in	WA3010





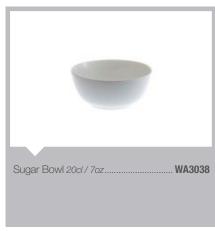


















# LISSE

A contemporary collection of white porcelain plates to perfectly complement our Lubiana range. It's rimless appeal offers a simple and functional design.







# **ORION**

A plain white collection with wide rims and smooth rounded edges. A classic choice for business lunches and more casual parties and events.















# **HOT BEVERAGE SERVICE**

A selection of practical, contemporary, modern and stylish pieces to serve up your hot drinks.

























# **RESERVÉ RANGE**

A range of Stoneware with various sizes and colour options. A sleek and more contemporary look can be created by mixing and matching different shapes and colours.



























# **KENIA**

Quirky but still simple, yet elegant. Our Kenia collection is the latest trend in square round plates. A stylish square collection of plates with round centre.







# **SQUARE & RECTANGLE PLATES**







# **SLATE PLATES & PLATTERS**







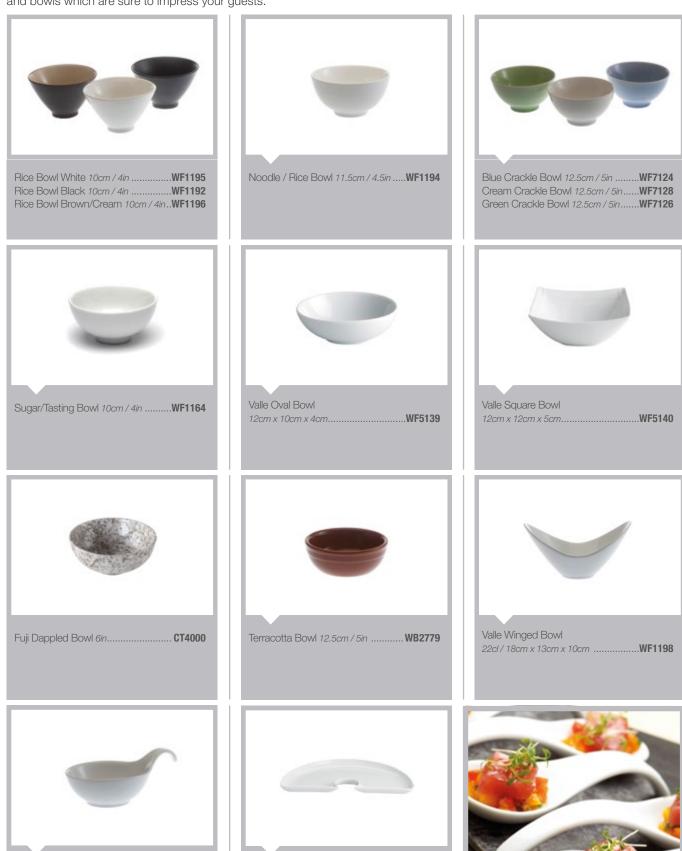






# **BOWLS**

Providing a more stylish edge to your bowl food and canapé style events, we have a vast range of quirky mini dishes and bowls which are sure to impress your guests.



Buffet Plate 21cm x 12cm x 2.5cm ...... WB1791

Spoulet Bowl White



# **ACCESSORIES**

Inspiring dishes, plates and mini pieces for serving delicate canapés and mouth-watering bowl food. Perfect for standing receptions and buffet style events.











China Cone with metal stand	
6cm x 11cm Small	WB4239
8cm x 13cm Medium	WB4237
13cm x 21cm Large	WB4235















# **SPECIALIST PORCELAIN**

Adding a stylish and more creative touch to your food presentation. This range includes a selection of crackle effect plates, earthy and neutral shades to enhance your table settings.













# **SAHARA RANGE**

A selection of crisp porcelain plates in a variety of sizes with snazzy coloured and glittered rims. Designed to add a touch of glitz and colour.













# **TASTING BOWLS & PASTA PLATES**

From classic to contemporary and modern, our selection of tasting bowls and pasta plates offer a wide choice to choose from. Durable, light, stylish yet practical designs.



Valle Wave Oval Plate 30cm / 25cm ... WF5142







Risotto Bowl 25cm / 10in ......WF1135



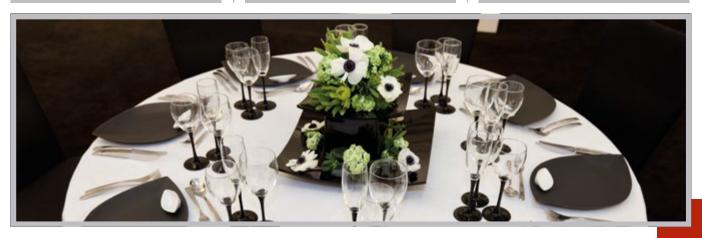
Bowl Plate 11in.....WF1197











# CUTLERY

From traditional bead & parish ranges to the minimalist collections, to modern and contemporary ranges with timeless appeal, our vast range of cutlery options will have you spoilt for choice all in 18/10 quality stainless steel. Well Dressed Tables offers a range to compliment every type of place setting and every budget.



# **WEDGEWOOD ELLIPSE**



Dinner Knife	WB1506
Dinner Fork	WB1510
Soup Spoon	WB1512
Dessert Knife	WB1502
Dessert Fork	WB1504
Dessert Spoon	WB1508
Demi Tasse Spoons	WB1514
Mini Fork	WB1516
Tea Spoon	WB1518

# WEDGEWOOD FULCRUM



/B1706 /B1710 /B1712 /B1702 /B1704 /B1708 /B1716 /B1718	
/B1720	
/E	31716 31718

# **WEDGEWOOD REFLECTIONS**



Main Course Knife WB3308	
Main Course ForkWB3310	
Soup Spoons WB3302	
Dessert Knife	
Dessert / Starter Fork WB3314	
Dessert Spoon	
Service Spoon	
Tea Spoon	
Coffee Spoon	

# **KENIA**



Dinner Knife	WB4608
Dinner Fork	WB4610
Soup Spoon	WB4602
Dessert Fork	WB4614
Dessert Knife	WB4612
Dessert Spoon	WB4616
Tea Spoon	WB4622
Coffee Spoon	WB4624
Fruit Fork	WB4626
Steak Knife	WB4628
Seving Fork	WB4630
Serving Spoon	WB4632
Cake Slice small	
Cake Slice large	WB4636
<u>_</u>	

# **MESSINA**



Dinner Knife Dinner Fork Soup Spoon Starter/Dessert Knife Starter/Dessert Fork Dessert Spoon Tea Spoon Coffee Spoon Steak Knife. Serving Spoon	WB1906 WB1902 WB1908 WB1910 WB1922 WB1912 WB1914 WB1916
Serving Spoon	WB1918

# **MADRID**



Dinner Knife	WEARNS
Diffice Nille	. WD45Uo
Dinner/Service Fork	. WB4510
Dessert/Soup Spoon	WB4516
Dessert/Side Knife	WB4512
Dessert Fork	WB4514
Service Spoon	WB4518
Coffee Spoon	WB4524
Tea Spoon	WB4522

# PIPE



Main Course Knife	VB3108
Main Course Fork / Service Fork V	VB3110
Soup Spoons	VB3102
Dessert / Starter Knife	VB3112
Dessert / Starter Fork	VB3114
Dessert Spoon	VB3116
Service Spoon	VB3118
Tea Spoon	VB3122
Coffee Spoon	VB3124

# **GLACIER**



# **LINEAR**



Main Course Fork	WB1204
Main Course Knife	WB1202
Soup Spoons	WB1212
Dessert Spoon	WB12010
Dessert /Starter Knife	WB1206
Dessert/Starter Fork	WB1208
Tea Spoon	WB1216
Coffee Spoon	WB1214

# **HARLEY**



Dinner Knife	NB3208
Dinner Fork	NB3210
Soup Spoon	NB3202
Dessert Knife	NB3212
Dessert Fork	NB3214
Dessert Spoon	NB3216
Service Spoon	NB3218
Tea Spoon	NB3222
Coffee Spoon	NB3224
Pastry Fork	NB3226

# **JESMOND**



· ·	
Dinner Knife	WB1308
Dinner Knife	WB1309
Dinner/Service Fork	WB1310
Fish Knife	WB1304
Fish Fork	WB1306
Soup Spoon	WB1302
Dessert/Side Knife	WB1312
Dessert Knife	WB1313
Dessert Fork	WB1314
Dessert Spoon	WB1316
Service Spoon	WB1318
Tea Spoon	WB1322
Coffee Spoon	WB1324

# **ACCESSORIES**



Cake Fork Bead	. WB1360
Cake Fork Plain	. WB3260
Cake Fork S/S Monteverdi	. WB3262
Cake Fork S/S Mascagni	. WB3264
Cake Fork S/S Elipse	. WB1516
Cake Fork S/S	. WB4626
Wedding Cake Knife	. WB1536
Sauce Ladle Kings EPNS	. WB1540

# GLASSWARE & BAR EQUIPMENT

From classic and modern to crystal collections,
Well Dressed Tables offers a wide range of stylish
stemware, bar glassware and quirky coloured
glasses to perfectly compliment your place settings,
bars and drinks receptions, along with service accessories.

# **STEMWARE**

From curvy to classic and simple to elegant, our stemware range offers a design to suit every budget and every event. From weddings, to parties, fine dining and corporate events, you'll be sure to find something that perfectly complements your place settings and fine wines.



### ESTELLE

Riesling 8.4oz 250ml	WC1702
Chardonnay 10.7oz 318ml	WC1701
Bordeaux 14.5oz 428ml	WC1704
Champagne 8.4oz 250ml	WC1703



### NVITATION

Wine Goblet 15oz (44cl)	WC9000
Wine Goblet 36cl / 12oz (35cl)	WC9001
Wine Goblet 8.5oz (25cl)	WC9002
Champagne Flute 6oz (18cl)	WC9003



Wine Glass 23oz	WC1830
Wine Glass 18oz	WC1832
Wine Glass 112.7oz	WC1834
Champagne Flute 7oz	WC1836



#### DARTINGTON

Large Wine Goblet (63cl / 21oz) WC5000
Medium Wine Goblet (48cl / 16oz) <b>WC5002</b>
Small Wine Goblet (36cl/36cl/12oz) <b>WC5004</b>
Champagne Flute (18cl / 6oz)



### RESERVA

Champane Flute 16cl	WC1814
Wine Glass 20.5oz	WC1816
Wine Glass 16.5oz	WC1818
Wine Glass 12.5oz	WC1820
Wine Glass 8.5oz	WC1822



### CANALETTC

Old Fashioned 12oz	WC5014
Wine Goblet 9.5oz	WC5010
Wine Goblet 14oz	WC5008
Champagne Flute 7oz	WC5012



### BLACK STEM

Goblet (8oz)	WC3606
Goblet (36cl / 12oz)	WC3610
Champane Flute (6oz)	WC3612



### SIGNATURE

Goblet (19cl / 6.25oz)	WC3504
Goblet (25cl / 8.25oz)	WC3506
Goblet (36cl / 36cl / 12oz)	WC3510
Champagne Flute (17cl / 5.75oz)	WC3512



### PERCEPTION

Goblet (8oz)	WC3106
Goblet (36cl / 12oz)	WC3108
Goblet (14oz)	WC3110
Champane Flute (6oz)	WC3112



### **CHARME**

Large Wine Glass 30cl	WC3432
Small Wine Glass 24cl	WC3431



### SAVOIE

Wine Glass 6oz	WC1104
Wine Glass 8oz	WC1106
Wine Glass 12oz	WC1110
Champagne Flute 7oz	WC1112





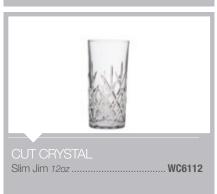
## **BAR**

Mix up a delight in one of our quirky shaped glasses or go for an option that is simple, yet functional. Glassware for every thirst.













# **SHOT & DESSERT**







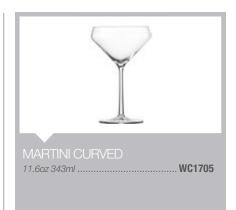


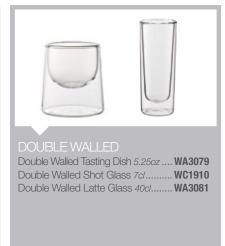




## COCKTAIL









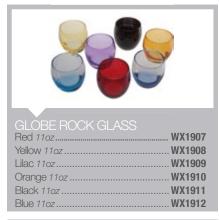


## **COLOURED**

Create your own colour scheme with our mix of striking coloured stemware, tumblers and shot glasses. Or even mix up a quirky cocktail, starter or dessert with our coloured Cubix range.















# **JUGS & CARAFES**

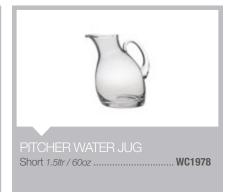
A selection of service jugs, perfect for juices, cocktails, pimms and wine.















# **ACCESSORIES**

Serviceware options which include our popular champagne tower, service trays, wine buckets and more. We have your bar covered!

41cm/16in....





WF5010





















# BUFFETWARE

A collection of plain white china which is **durable**, yet **stylish**, **modern** and **practical**. Mixed with a selection of chafing dishes and accessories which are **clean**, **functional**, simple to use and easy to maintain. To serve and display, we have an ever growing range of **perspex shelving** and quirky **service trays**.

# **PLATTERS**

A selection of pure white china in stylish, modern and contemporary designs. Perfect for buffet use and canapé service.





# **BUFFET BOWLS**

A range if quirky and classic bowls. From quirky squares and funky shapes to traditional rounds and salad bowls. Add some fun to your buffet stations.



# **CHAFING DISHES & ACCESSORIES**

Clean, functional, simple to use and easy to maintain, choose between our oblong and oval chafing dishes and then choose which style of insert you would like.



Jazz Roll Top Chafing Dlsh......WD1781









Chafing DIsh Oblong S/S 56cm ...... WD1766



Electric Element for Chafing Dishes..... WJ1323 Chafing Dish Fuel.......D-Fuel





Half size ......WD1774











# **DISPLAY**

Practical yet playful, our Perspex collection can be used as trays, tiered into shelves or even try out our shot glass holders and mini wok holders. Creating a fun way to display your tasty treats and offer a selfserve element with our champagne tower.









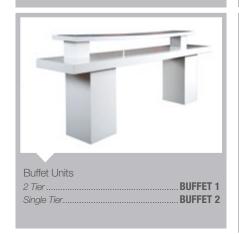


















# **COLOURED PLATTERS**

Add some colour and texture to your canapé service with our selection of coloured braid plates, glitter platters and other quirky designs and colours.

























# **CLEAR PLATES**

Keep it simple or add a twist of detail with our clear glass plates.









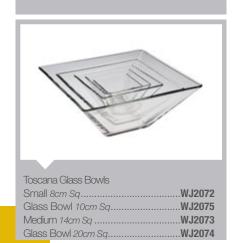




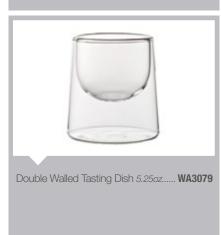














# **COLOURED PLATES**

Brighten up your table settings with our coloured glass plates and bowls.



























From stunning silverware to candelabras and table number stands, we have something to really complete your table settings. Gorgeous silver wedding cake stands and cake slices and tiered glass cake stands for you to serve up something delicious in style.



# **SILVERWARE**

The silverware that makes an event sparkle. From beautiful weddings, to glamorous parties and corporate events, there is something in this range to suit all tastes.



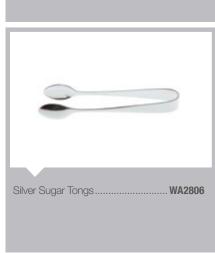


Round Tray EPNS 41cm / 16in ...... **WC1546** 





















# **STAINLESS STEEL**

Simple and robust, yet looks good and has the perfect complementary accessories for your table settings.















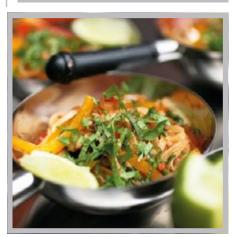














### **WOODEN & WICKER**

From bread baskets, to boards and trays, there's a choice of special accessories to work with and choose from.





















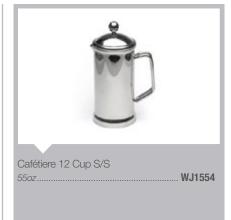


### **HOT BEVERAGE SERVICE**

Whether you're serving the 5,000 or a table of 12, there's a selection of tea and coffee pots to suit all sizes of events. Select from our stainless steel options or classic glass cafetiere. For the larger function, choose from our selection of insulated jugs and urns.



























The kitchen is the engine room of the hospitality programme where the success of your event is made. We have a vast range of all the practical items you need for managing food production, storing crockery and maintaining hygiene. We also supply a vast amount of small and large cooking equipment pieces such as turbo ovens, boiling rings, halogen pads and more. To serve up, we have a selection of server equipment and to keep your food heated, a selection of hot holdings cupboards in various sizes. We can even keep your food cool and supply a mixture of upright and under counter fridges as well as chest freezers.

### **ELECTRIC**

A selection of ovens, hot cupboards, bain marries, microwaves and hob units, you'll be cooking up a storm in the kitchen.



Oven Electric Burco 50cm x 75cm x 60cm / 19.5in x 25.5in x 23.5in ..... 13Amp 3kw

.WK1111



Oven Electric Burco Double 50cm x 75cm x 60cm /

13Amp 3kw per oven





Oven Elctric Blue Seal

30cm / 12in..... WK1110

13Amp 3.1kw



Large Hot Holding Cupboard

90cm x 72cm x 180cm..... ..WJ1107 13Amp 3.1kw



Small Hot Holding Cupboard

85cm x 79cm x 124cm..... 13Amp 3.1kw

.WJ1109



Hot Cupboard Electric Bain Marie Top

13Amp 3kw



Hot Cupboard Electric

92cm x 112cm x 67cm / 38in x 44in x 26.5in .....WJ1106

10Amp 2kw



Microwave

Small 1000w ..... WK1104 Large 1900w.....

13Amp 3kw

WK1104



Double Electric Hob Unit 240V

60cm x 35cm x 30cm ...... WK1710 13Amp 3kw



Halogen Pad..... .WJ1346 10Amp 2kw



Deep Tabletop Electric Fat Fryer

10pt / 6ltr ...... WK1302 13Amp 3kw



### **SERVICE**

A range of front of house serviceware from coffee machines, serverys, soup kettles and potato ovens, there's something to suit all.

























### **GAS**

A selection of ovens, boiling pans, griddle, chargrills and barbeques to mobile canopy units.



























### REFRIGERATION

Keep your food properly chilled. This range of equipment comes in various sizes to suit your particular needs.













### **SERVICE**

A range of event servery equipment to present your hot and cold food with maximum flexibility.













### **ACCESSORIES**

From trolleys, to plate trees and utensils, a further selection of practical kitchen items.













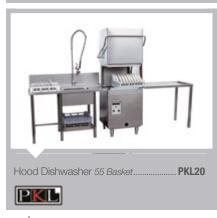
### **WASHING**

Clean up with our easy to use, plumbed in wash up stations and dishwashers.





















## HOW TO ORDER

## Use our **online ordering system** for **fast response times!**

In 2011, we launched our new online ordering system, enabling you to have your own unique log in details, create shopping templates and receive your quotes and orders back within minutes! The fastest response time you'll ever get!

Provided you have an account with us, we can set you up with your own unique log in details. This will recognise your account on our system applying the relevant information when you're requesting your quote or order.



- LOG INTO YOUR OWN ACCOUNT.
- SET UP YOUR OWN TEMPLATES & ORDER FOR EVERY TYPE OF EVENT YOU PUT ON.
- ADD THE ITEMS TO YOUR BASKET.
- COMPLETE YOUR DETAILS.
- ENTER YOUR DELIVERY
   & COLLECTION
   INFORMATION.
- REQUEST YOUR
   QUOTE OR ORDER.

You'll receive your quote/order request in the next few minutes.

Then one of our team in the office will check all the stock availability for you and add on any transport charges and send back to you confirming!

### It's as easy as that!



## We try to make the **order process** as **simple** & **easy as possible**.

You can do any of the following;

**Email us on** 

enquiries@welldressedtables.co.uk

Fax us on 0845 634 00 01

Call us on 020 8545 60 00

Use our online ordering system at www.welldressedtables.co.uk

We aim to email your quote or order confirmation back to you within 24 hours. Please check your paperwork, sign it and fax or email back to our office. Only at this point will your order be confirmed.

We advise that all of the equipment you hire goes through our quality control check procedure prior to delivery. If you are not totally satisfied, please contact us within 12 hours of your delivery.

We do understand that items can be broken in transit, if any of the items you receive are damaged, please contact us within 12 hours of delivery.

On delivery, our trained drivers will ask for a signature and will add a trolley and a box count to your delivery note.

On collection, all furniture, large equipment, trolleys and boxes will be counted and these items will be added to the collection note. Our driver will ask for a signature.

We pride ourselves on our count back. We aim to contact you within 2 working days of your collection to advise you of any missing equipment. We wait 48 hours for your response and after that time will send you an invoice. Please note, response times may be slightly longer during our peak periods.

We are happy to offer a credit account, subject to status and terms & conditions.

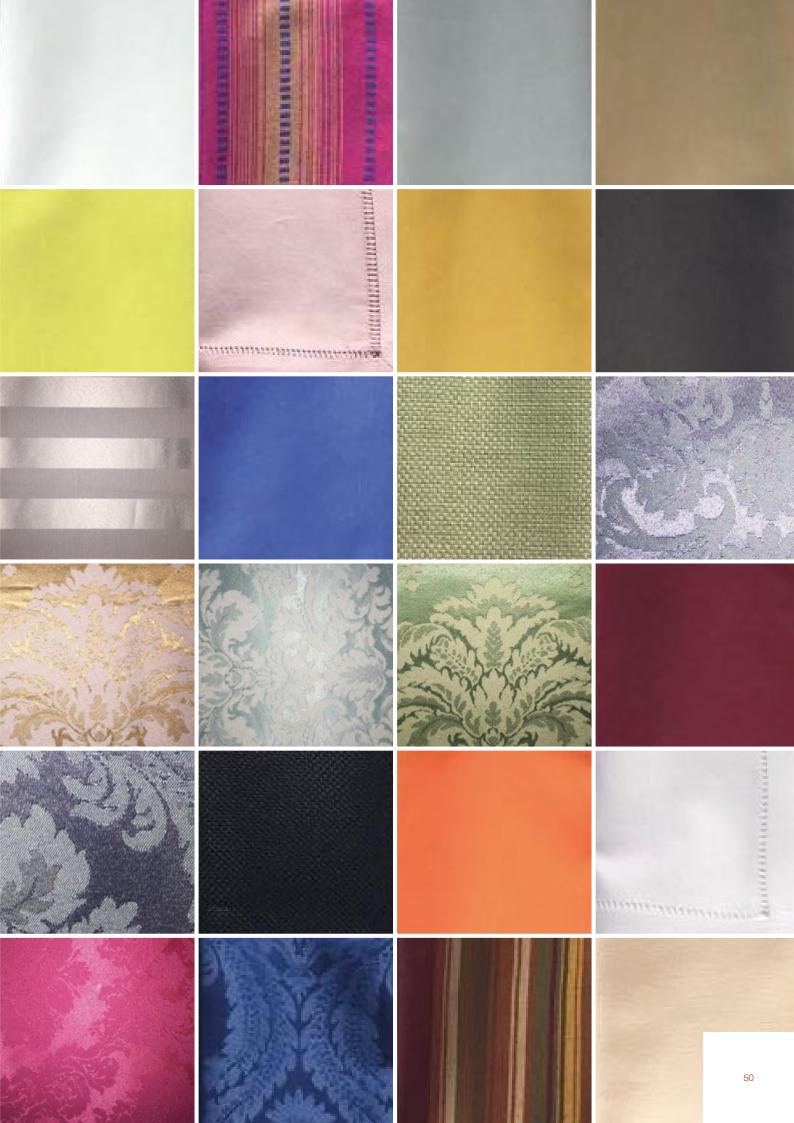
## Contact the team at Well Dressed Tables on 020 8545 60 00 or email enquiries@welldressedtables.co.uk

Why not arrange to visit our Showroom in South Wimbledon – contact us by phone or email to book a time to come and have a look around. We look forward to giving you the grand tour and showing you all of our products.

# TABLE LINEN SIZE GUIDE

TABLE SIZES —	7	6	5'6"	5	4.6.	4	3.	6' x 2'6"	6' x 2'
LINEN SIZE —									
Round 144"	To the floor	To the floor + 6" trail							
Round 132"	24" drop	To the floor	To the floor + 3" trail	To the floor + 6" trail					
Round 120"	18" drop	24" drop	27" drop	To the floor	To the floor + 3" trail				
Round 108"	12" drop	18" drop	21" drop	24" drop	27" drop	To the floor	To the floor + 6" trail		
Round 90"		9" drop	12" drop	15" drop	18" drop	21" drop	27" drop		
108" x 108"	Top cloth 9" drop	Top cloth 18" drop	Top cloth 21" drop	Top cloth 27" drop					
90" x 90"	Decorative top to edge	Decorative 9" drop	Top cloth 12" drop	Top cloth 15" drop	Top cloth 18" drop	Top cloth 21" drop	Top cloth 27" drop		
60" x 60"	Decorative top table centre diamond	Decorative top table centre diamond	Decorative top cloth	Decorative top to edge	Decorative top edge + 3" drop	Decorative top edge + 6" drop	Decorative top edge + 12" drop	Decorative top cloth	Decorative top cloth
108" x 60"								15" drop all sides	18" drop all sides
108" x 90"								Front & Back to floor	Front & Back to floor
144" x 90"								Boxed in all 4 sides	Boxed in all 4 sides
70" x 144"								Boxed in on 3 sides	Boxed in on 3 sides

For **our full range of table linen** visit our website at **www.welldressedtables.co.uk** 





### **Delivery & Collection:**

### Do you charge for delivery and collection?

Yes we do, but where possible we keep costs to a minimum. If you would rather collect and return hire items yourself, that's no problem. We'll be happy to help you load and unload your vehicle. Our standard delivery and collection hours are 8am – 6pm Monday to Friday. We do deliver outside of those hours and on weekends upon request.

Our charges are based on a number of factors including; postcode location, ease of access to your site or venue, dates and times and number of staff required to ensure a smooth delivery and collection service.

## Do you have your own vehicles or do you deliver by courier?

We have our own vehicles and only use a courier when absolutely necessary. Please note that when having a courier service, this will be delivery to street level only.

## What do you need from me to ensure a smooth delivery/collection?

We ask you to complete an access specification sheet. This asks you for information about any possible restrictions.

Please do also advise us if there is lift access, any steps to consider, narrow walkways etc. It also asks you about access to your site, any low hanging trees, parking, loading etc.

We will also need your full delivery and collection address, contact person on site for delivery and collection along with their mobile phone number in case we need to reach them.

## What type of service can I expect when the delivery arrives?

Our standard delivery and collection charges are to an easily accessible ground floor entrance. Our highly trained delivery team will stack all ordered items in a mutually convenient place, check through the order with you and then ask you to sign a delivery note.

Please feel free to highlight any discrepancies at this point, so that we can deal with them quickly and efficiently. Special boxes are provided for crockery, cutlery and glassware to ensure that you receive your items undamaged, sparkling and table ready.

## What happens if there is a problem with my equipment?

We advise that all items are checked through on the day of the delivery and that you notify us within 24 hours of any discrepancies or problem so that we can help resolve as quickly as possible.

### What is my responsibility for equipment return?

On collection, tables should be taken down and chairs stacked. Crockery, cutlery, glassware should be rinsed of food and placed back into their retrospective boxes. We operate a dirty collection service so you don't need to fully wash items for return. Linen should be packed back into linen hampers. All gas appliances should be disconnected and any large cooking equipment should be free from food debris. Equipment should be made ready for collection in the same place it was delivered unless otherwise pre-arranged.

### Do I have to sign anymore paperwork?

Before we leave with the equipment, we ask you to sign a collection note. This means you agree that we have collected goods. It does not mean that everything has been returned. Only large items are counted out and small items are counted back in our warehouse.

## What happens if I break, damage or lose equipment?

After collection, your equipment is sorted and counted back at our depot by a team of fully trained check back staff.

Any items that are found missing, broken or damaged (including weather damaged) will be charged for.

You will first receive a notification with 2 working days of items being checked back in and we give you 2 working days to come back to us with any found items. Following that an invoice will be raised. Sometimes this is slightly longer in our peak periods.





## Let us help further by answering a few of our FAQs in advance:

### What are your opening hours?

Monday to Friday 8am – 6pm.

### Are there any days and times you are closed?

Our offices are closed on the weekend, Bank Holidays and in-between Christmas and New Year.

### Do you have an emergency out of hours contact?

We do have an emergency contact number which can be found on your order confirmation. Please note this is for urgent enquiries only. There is always a senior member of the management team on the other end of the phone ready to help.

#### When is your peak period?

May, June and July, then November and December.

### Can I set up an account with you?

Yes, please ask one of our team and we will send you a new account application form.

## What is the cut off time for next day orders and amendments?

We try to be as flexible as possible but would like to have received all orders and next day amendments by 2pm.

### Do you offer samples for tastings free of charge?

Yes we offer this service to all account customers.

#### Can I order online?

Yes you can, if you are an account customer, please contact us to arrange for your own unique log in details to be sent to you. If you don't have an account with us, you can still use our online ordering system.

## Where do I find images and prices of your products?

All of our products along with our 1-3 day hire price can be found online on our websites.

### Can I hire items for a longer period?

Yes you can. Simply provide your delivery and collection dates when contacting is and a quote will be returned to you with prices reflecting the hire period.

## Are all of your electrical items tested before they are hired out?

Yes, every piece of electrical equipment is PAT tested before it goes out on hire. Items arrive with relevant paperwork confirming a test has been completed.

## Where do I find all of your power requirements for each piece of electrical equipment?

Power requirements are with each product on our website. Alternatively, please contact the office and we can provide details over the phone or via email.

### Are you able to provide Risk Assessments and Method Statements?

Yes, these are available on request.

## Are you able to provide insurance documentation and certificates for any accreditations?

Yes, these are available on request.

#### What is a damage waiver?

A damage waiver acts as an insurance and covers reasonable damage to hire goods and excludes the hire of linen. This does not cover lost hire goods.

#### What is a refundable deposit?

You may be asked to pay a deposit when you order which is refunded within 28 days of hire goods being returned to us. Any losses or other applicable charges may be taken from this amount but you will always be notified in advance.

#### Do you have a showroom I can visit?

Yes, we have a showroom in South Wimbledon. Please email enquiries@welldressedtables.co.uk to arrange a suitable date and time to visit.

### How do I make a complaint?

Please put your complaint in writing to enquiries@welldressedtables.co.uk and we will endeavour to respond to you as quickly as possible.

### Do you have any terms and conditions of hire?

Yes and these are available on request and are sent out with every quotation and order confirmation.

We hope we have answered all of your questions, but if you would like any further help or information, please contact us on **020 8545 6000** or email **enquiries@welldressedtables.co.uk**